1. **STUDENT GRIEVANCE**
A student’s learning is considered their responsibility but the learning environment is the responsibility of Australian Workplace Training Pty Ltd (AWT).

Students should be encouraged to act to resolve grievances before they become critical and some extreme form of action is necessary by discussing the issue with their lecturer in the first instance or if necessary, with the relevant Manager.

Any student not satisfied with the resolution of any problem may make a formal complaint in writing to the CEO and if still not satisfied with the result may contact the Training Advocate.

2. **STUDENT DISCIPLINE AND DISMISSAL**
Students are expected to conduct themselves in a mature manner with consideration for others at all times. AWT CEO can suspend a student where that student is found to be guilty of repeated misconduct, which may include, but is not limited to:

- Any conduct which impairs the reasonable freedom of others to pursue their studies
- Wilful disobedience of a reasonable direction of any lecturer or manager of AWT
- Disruption of any teaching activity or examination of AWT
- Impairment of any student’s study by assault, attempted assault or threat to any person on AWT premises
- Persistent breaking of the Student Code of conduct
- AWT staff are expected to act with vigour to redress any grievance reported by a student who is being adversely affected by the conduct of another student